



OKIMED18 – Avery Industrial Labels

OKI Media Warranty Statement

OKI Reference : OKIMED18

Media : Avery Industrial Labels (Polyethylene)

Device : C824n, C824dn, C834nw, C834dnw, C844dnw

1. Media Statement Summary

This document provides information on how the device mentioned below (“Printer”) must be set up and used when printing on the media specified (“Media”).

The conditions of use detailed in Section 2 must be followed to obtain the best Print Quality with the Media and Printer combination.

- Printer:
 - Models: C824n, C824dn, C834nw, C834dnw, C844dnw
 - Firmware Level: FW Suite A01.11_0_4 or later
- Media:
 - Manufacturer : Avery
 - Name : Industrial Labels (Polyethylene)
 - Reference # : L7914
 - Lot # or Date : XIX_080_19_1354
 - Size tested : A4
 - Cut : No

2. Conditions of Use

2.1. Summary

The conditions of use specified in this section must be adhered to when using the Media and Printer combination defined in Section 1 of this document:

2.2. Printer Settings

Use the following settings on the printer:

- [Media Type] Plain
- [Media Weight] Ultra Heavy 3
- [Additional Setting] N/A
- [Feeding Tray] MP Tray
- [Output Tray] Rear Output Tray
- [Paper Size] A4 Long Edge Feed

2.3. Custom Media Files

No Custom Media File (CMF) is required when using this media.

2.4. General Printing Conditions

Please note the following general printing conditions when using this Media:

- Media must be fanned before loading into the tray.
- The Printing environment should be as close as possible to a standard office environment as low temperature might affect the fusing
- When you are not using the paper, it is recommended to store it in a plastic bag and in a flat place so that it is not affected by temperature and humidity.

3. Warranty

3.1. Summary

OKI's Standard warranty will apply for the Printer when this Media is being used except for the conditions set out in Section 3.2 below. Details on OKI's Standard Warranty can be found at the following link: https://www.oki.com/uk/printing/images/OKI_Warranty_Booklet_tcm67-47787.pdf.

3.2. Specific Issues with Media and Exclusions from Warranty

The following sections details the specific conditions and exclusions to Warranty when using the Media on the Printer:

- The life of certain parts and consumables will be reduced by use of the Media with the Printer. The warranty on these parts and consumables will be reduced as set out in the Table below:

Item	Warranty
Fuser	Standard yield of 100,000 images (based on an average of three simplex A4 pages per print job, long edge feed) will be reduced to 50,000 images. Even if Fuser still shows on the Printer Configuration page as having a percentage remaining, print quality may reduce. Warranty on the Fuser will therefore be either three months from date of purchase (see standard warranty statement) or the reduced yield whichever occurs first.
Drum	Standard yield of 30,000 images (based on an average of three simplex A4 pages per print job, long edge feed) will be reduced to 15,000 images. Even if Drum still shows on the Printer Configuration page as having a percentage remaining, print quality may reduce. Warranty on the Drum will therefore be either three months from date of purchase (see standard warranty statement) or the reduced yield whichever occurs first.
Belt	Standard yield of 80,000 images (based on an average of three simplex A4 pages per print job, long edge feed) will be reduced to 40,000 images. Even if Belt still shows on the Printer Configuration page as having a percentage remaining, print quality may reduce. Warranty on the Belt will therefore be either three months from date of purchase (see standard warranty statement) or the reduced yield whichever occurs first.
Paper Feed Roller set	The yield of the Paper Feed Roller set will reduce to 20,000 pages (based on average of three simplex A4 pages per print job, long edge feed) due to the surface property of the Media. Print jams may increase when this reduced life is reached resulting in a need to change the roller set. Warranty on the Paper Feed Roller set will therefore be either the standard warranty period (see standard warranty statement) or the reduced yield whichever occurs first.

- If the condition of the Media loaded into the Printer is not at an optimum (i.e. it has not been stored correctly, etc.), mis-feeds may increase and the print quality may be reduced.
- The coating on the surface of the Media can occasionally cause sheets of Media to stick together and be fed through the paper path simultaneously. This can cause mis-feeds of the Media. If this happens please feed the Media one sheet at a time.
- Media must be printed from the MP Tray only and exit to the Rear output tray.
- The pickup roller may leave a visible mark at the top centre of every page being loaded. This is caused by the reverse side of the previous page damaging the front side of the next page. To avoid this mark, please feed the Media one sheet at a time.
- Large curling may occur due to the paper construction of the labels.
- Other conditions of use may also affect the limited life of the parts and consumables set out in the table above. Warranty claims are therefore always subjected to a detailed examination.